

Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 12/6/2011 3:29:26 PM
To: Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Eric.Byrne]
Subject: RE: Amherst server

Hi Eric,

What is the room number Chris is moving into. I will find out from Mary Wiesman what has to be done.

-----Original Message-----

From: Byrne, Eric (DPH)
Sent: Tuesday, December 06, 2011 10:08 AM
To: Hanchett, James (DPH)
Subject: RE: Amherst server

Yes, he referred me on to Graeme Sephton who referred me on to Mary Wiseman. Steve said that because the renovation project had been closed out there was nothing he could do.

-----Original Message-----

From: Hanchett, James (DPH)
Sent: Tuesday, December 06, 2011 9:23 AM
To: Byrne, Eric (DPH)
Subject: RE: Amherst server

Did you check with Steve Lobik about having UMass pay? If not I will need a PO from Chris to give to UMass. We might need 2 PO's one for phones and one for network wiring.

Jim

-----Original Message-----

From: Byrne, Eric (DPH)
Sent: Tuesday, December 06, 2011 9:13 AM
To: Hanchett, James (DPH)
Subject: RE: Amherst server

According to Chris there are jacks in the room, but I suspect they are connected to the Umass network - not to ours.

-----Original Message-----

From: Hanchett, James (DPH)
Sent: Tuesday, December 06, 2011 9:11 AM
To: Byrne, Eric (DPH)
Subject: RE: Amherst server

Is the wiring in place, or does it have to be done?

Jim

-----Original Message-----

From: Byrne, Eric (DPH)
Sent: Tuesday, December 06, 2011 8:27 AM
To: Hanchett, James (DPH)
Subject: FW: Amherst server

Hi Jim,

It looks like this keeps working its way back to you. My understanding is that Chris needs at least two network drops and two phone connections; one set for her and another set for a multi-funtion copier/printer/fax machine. I am trying to find out if anyone else will be in that office which would require yet another set of jacks. I am also trying to find out the room number. But maybe this is enough info to get things started?

-Eric

-----Original Message-----

From: Mary Wiseman [mailto:marym@oit.umass.edu]
Sent: Monday, December 05, 2011 11:10 AM
To: Byrne, Eric (DPH)
Subject: FW: Amherst server

Hi Eric, I am writing to you from Telecommunications at Umass. I was forwarded these emails to make sure that the information gets the right person.

If you need some work done by Telecom on campus, please contact James Hanchett at 413-545-2607, email james.hanchett@state.ma.us

He is the person who submits the work requests to me to have work done by Telecom.

Feel free to contact me with questions.

Mary Wiseman
Telecom
5-3090

-----Original Message-----

From: Graeme Sephton [mailto:sephton@admin.umass.edu]
Sent: Monday, December 05, 2011 10:12 AM
To: 'Byrne, Eric (DPH)'
Cc: Lobik Stephen
Subject: Re: Amherst server

Good morning Eric,

I don't want you to think we are all passing the buck but here is how you get a new jack somewhere, or if there is a jack there already, how you get it activated.

If our web site is any good you will be able to get exactly what you need by following the procedures at: http://telecom.oit.umass.edu/tug_rep/

If that somehow doesn't work, then I am happy to be your agent of last resort.

Graeme Sephton

On 12/5/2011 9:10 AM, Lobik Stephen wrote:

>
> Eric,
>
> I would suggest starting with Graeme Sephton Sephton@admin.umass.edu
> <<mailto:Sephton@admin.umass.edu>>
>
> Stephen
>
> Stephen Lobik
>
> Capital Project Manager
>
> Facilities Planning Division
>
> University of Massachusetts
>
> (T) 413-545-6516
>
> (C) [REDACTED]
>
> (F) 413-545-3684
>
> slobik@facil.umass.edu
>
> *From:*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]
> *Sent:* Monday, December 05, 2011 9:08 AM
> *To:* Lobik Stephen
> *Subject:* RE: Amherst server
>
> I guess that would be the next place to check. Would that be Graeme
> Sephton?
>

> -----
> --
>
> *From:*Lobik Stephen [mailto:slobik@facil.umass.edu]
> *Sent:* Monday, December 05, 2011 9:05 AM
> *To:* Byrne, Eric (DPH)
> *Subject:* RE: Amherst server
>
> Eric,
>
> The renovation project I did on the 2^nd floor has been closed out so
> There is nothing I can do at this time. Do you need to get in touch
> with our OIT folks?
>
> Thanks,
>
> Stephen
>
> Stephen Lobik
>
> Capital Project Manager
>
> Facilities Planning Division
>
> University of Massachusetts
>
> (T) 413-545-6516
>
> (C) [REDACTED]
>
> (F) 413-545-3684
>
> slobik@facil.umass.edu <mailto:slobik@facil.umass.edu>
>
> *From:*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]
> *Sent:* Monday, December 05, 2011 7:58 AM
> *To:* Lobik Stephen
> *Subject:* FW: Amherst server
>
> Hi Stephen,
>
> Is it possible to get a network drop in Chris's new space run down to
> the DPH patch block on the 2nd floor of Morrill 1? I'm not sure but I
> think Chris is moving to the 4th floor.
>
> Thanks,
>
> -Eric
>
> /*****
>
> /Eric Byrne/
>
> /Systems Engineer/
>
> /Information Technology Services/
>
> /Massachusetts Department of Public Health/
>
> /(413) 586-7525 x3130/
>
> /(413) 564-8764/
>
> -----
> --
>
> *From:*Majewski, Christine (DPH)
> *Sent:* Friday, December 02, 2011 12:49 PM
> *To:* Byrne, Eric (DPH)
> *Cc:* Calvagna, Patricia (DPH)
> *Subject:* Amherst server
>
> Eric,

>
> I was upstairs in my new office space and plugged my laptop into the
> wall. It was not functioning. What can we do to get it on line with
> the Boston server? All the plugs need to function. One will be for a
> copier, printer, fax, scanner unit. I will be moving up there soon.
>
> Thanks,
>
> Chris Majewski, RS BS
>
> Food and Drug Inspector II
>
> MA Dept. of Public Health
>
> Food Protection Program
>
> 305 South St.
>
> Jamaica Plain, MA 02130
>
> Desk 617-983-6753, Fax 617-983-6770
>